

Arriving at the Hong Kong International Airport

Visa Formalities

You must present the visa label/entry permit with your travel document at the immigration counter for inspection. A landing slip will be issued to you, and your student visa status will be activated.

You are reminded to check the landing slip and make sure it contains “student - permitted to remain until (a date)” at the top. Please keep both the visa label/entry permit and landing slip, and do not lose them throughout your stay in Hong Kong. Staple the landing slip to your passport.

Specimen of landing slip from Hong Kong Immigration Department for student visa holders can be found [here](#).

If you have entered Hong Kong without activating your visa or the date indicated on the landing slip is not after the end of your exchange period, please contact Immigration Department for assistance as soon as possible.

Making Phone Calls

Public Phones at the Airport

Over 200 public pay phones and courtesy phones are located throughout the terminals and SkyPier for passengers’ use. Normal phone charges apply, and an itemised price list is posted on each pay phone. Please refer to [Airport Facilities and Services](#) for the location.

Getting a Phone Card

Hong Kong is using the GSM network. You can explore a wide range of packages offered by different service providers. When you sign a contract with a service provider, you are normally requested to show your Hong Kong Identity card, passport, proof of residential address in Hong Kong, etc. As an alternative, you can purchase a roaming pre-paid SIM card.

Main mobile operators in Hong Kong:

- Birdie www.birdie.com.hk
- China Mobile Hong Kong Company Limited www.hk.chinamobile.com
- CSL Mobile Limited www.hkcsl.com
- Hong Kong Broadband Network www.hkbn.net/personal/mobile/en/
- Smartone Mobile Communications Limited www.smartone.com
- SoSIM www.sosimhk.com/web/index-en.html
- Three Hong Kong www.three.com.hk

Settling into HKU

Arrival Checklist

- ✓ Report to your residences
- ✓ Students staying in HKU residences should check-in. You may refer to **Annex II** for HKU residences contact information and check on the contacts of hall buddy team.
- ✓ Report to your own Faculty Office
 - Collect registration package
 - Follow registration procedure
 - Complete your course selection
- ✓ Visit your visa sponsor office (only if you have some unsettled matters prior to your arrival)
- ✓ Purchase housekeeping items like pillow, pillowcases, bed sheets and stationery items

Campus Life in HKU

[A Glimpse of Student Life @HKU](#) provides practical information that you will need before arriving Hong Kong! [Online Campus Map](#) can help you get around HKU.

Group Personal Accident (GPA) Insurance

The University has arranged a group personal accident policy to provide medical benefits only to its registered students for injury or sickness occurred during University business within or outside Hong Kong such as field trips or project work.

You should note that the University would only provide standard travel insurance coverage, and would not insure any personal cash or property of students in any circumstances. If additional or special insurance cover is required, it is entirely up to the student concerned to make personal arrangement at your own expense.

University Health Services

Basic clinical services are provided to its registered students. The following services are provided by, or arranged through the University Health Service (unless otherwise stated, they are free of charge).

- Primary medical care at the Health Centre
- Specialist care and hospital care at the public specialist clinic or public ward of Government hospitals by referral (for full time student only and excluding any maternity care)
- Physiotherapy on the referral of UHS physicians at a charge
- Dental service at a competitive charge
- Medical aids, equipment and appliances may be provided at a charge

University Health Service (UHS)
Emergency Medical Services



Address: 2/F, Meng Wah Complex
Mon to Fri: 8:40am – 5pm ; Sat: 8:25am – 12:45pm
Emergency no.: (852) 3917 1999
Email: uhealth@hku.hk
Website: www.uhs.hku.hk

When the clinic is closed, please go to the nearest Accident and Emergency Department at Queen Mary Hospital, 102 Pokfulam Road, Hong Kong.

24-hour Security Control Centre

[HKU Estates Office](#) provides the 24-hour hotline for campus emergency contact.

Estates Office

24-hour Security Control Centre

Address: Room 310, 3/F, Pao Siu Loong Building
Tel: (852) 3917 2882
Email: security@estates.hku.hk
Website: www.estates.hku.hk/our-services/facility-management/security

Living in Hong Kong

Hong Kong Identity Card (HKID Card)

Students who are going to spend more than 180 days in Hong Kong may be eligible to apply for a Hong Kong Identity Card at the Registration of Persons Office of the Immigration Department. For details, please refer to the website of the [Hong Kong Immigration Department](#).

Weather Signals

Hong Kong in general has a mild weather. It can sometimes be affected by extreme weather. Severe weather phenomena that can affect Hong Kong include tropical cyclones, strong winter and summer monsoon, monsoon troughs, and thunderstorms with associated squalls that are most frequent from April to September.

The government has implemented a warning system. Examples of warnings are Tropical Cyclone Warning, Rainstorm Warning, Cold Weather Warning and Very Hot Weather Warning. There are a few grades of Tropical Cyclone Warning Signals (signals No. 1, 3, 8, 9 and 10 being the highest). In addition, there are three Rainstorm Warning Levels (amber, red and black being the highest). When typhoon signal No. 8 or above and/or black rainstorm warning signal is in force, classes are suspended. You are strongly advised to stay indoors.

You are advised to visit the [Hong Kong Observatory](#) for latest weather information and forecast.

Public Clinics and Hospitals

When specialist care and hospitalisation are required, you can consider using the services provided at public clinics and general wards of government hospitals.

Non-local students who will be spending less than 180 days in Hong Kong must present their valid passport/travel documents and validated student visa to enjoy subsidised services and hospitalisation in government clinics/hospitals.

Non-local students who will be spending more than 180 days in Hong Kong must present their HKID card in order to be eligible for subsidised services and hospitalisation in government clinics/hospitals.

For details of the fees charged by government hospitals, please visit [here](#) (Services Guides - Fees and Charges).

Off-campus Accommodation

If you do not want to reside in the university student residences, you can choose to find your own apartment or share a flat with your friends or other HKU students. Information on vacant flats and rooms can be found in local newspapers, real estate agencies or from the [website of CEDARS](#).

Bursary Scheme for Outside Accommodation for Non-local Undergraduate Students

As a non-local student, a big part of your education is to get a good understanding of the culture and living style of the local community. The Scheme was introduced to enrich non-local students' residential experience at HKU. If you join the scheme, you will receive a bursary from the University and you can decide and arrange your own accommodation in Hong Kong. We believe the Bursary Scheme serves good educational value, helps the newly arrived nonlocal students and eases the serious shortage of residential places faced by the University.

For information on application and eligibility, please visit [here](#).

Useful Applications

Campus Life



HKU App

The [HKU App](#) is developed to improve communication among students, staff, visitors and the university. It facilitates mobile access to the latest campus information including news, maps, learning facilities, student life, timetable, emergency services etc.

Android



IOS



HKU uPrint App

The HKU uPrint App provides a quick and easy way for staff and students to purchase printing units via different mobile payment methods for using the uPrint service supported by Information Technology Services. Users can also check their printing units balance and purchase history through the app.

Android



IOS



Public Transport



MTR Mobile

This App brings you MTR information to help you plan your journey effectively. You may search for your route by choosing the origin and destination station on the MTR system map.

It provides the immediate traffic news and inform travellers about special train service arrangements during festive holidays or tropical cyclones.

Android



IOS



KMB . LWB (Bus)

KMB offers cross-harbour services and routes around Kowloon and the New Territories. LWB operates routes in North Lantau Island and the Airport.

This App is a multi-functional app which provides users with the estimated bus arrival time, updates on bus services and the latest route information to help with journey planning.

Android



IOS



Citybus App (Bus)

Citybus Limited operates routes around Hong Kong Island. New World First Bus provides cross-harbour services and operates routes in Hong Kong Island, Kowloon and Tseung Kwan O.

The App offers route searching features and first-hand information of Citybus and NWFB to plan for your bus journey.

Android



IOS



Local News Update



RTHK App

[Radio Television Hong Kong \(RTHK\)](#) is the public broadcasting service in Hong Kong. The page shows the latest local and traffic news. Each thread is updated with exact date and time so readers could follow the news for latest update.

Android



IOS



Weather Information



MyObservatory

“MyObservatory” is a personalised weather service developed by the [Hong Kong Observatory](#). It shows the latest weather information, forecast and warning related information.

Android



IOS



Contacts and Useful Links

- [Website for Non-local Students](#) provided by CEDARS
- [A Glimpse of Student Life @HKU](#)
- Locations and Contact Details of [Key Offices](#) provided by Academic Advising and Scholarships Office
- [University Health Services](#)
- [Hong Kong Immigration Department](#)
- News Updates [Radio Television Hong Kong \(RTHK\)](#)
- Weather Report [Hong Kong Observatory](#)

Annex I - Instructions to Taxi Driver

To HKU Residences

Graduate House 研究生堂 / Simon K. Y. Lee Hall 李國賢堂宿舍 / Swire Hall 太古堂

Address: Pokfulam Road, HKU Main Campus 薄扶林道香港大學

Go on Pokfulam Road via the Western District Police Station in the direction to Aberdeen. Turn left when you enter the west gate of the HKU (opposite to Chiu Sheung School, Hong Kong).

請沿薄扶林道經西區警署前往香港仔方向，至香港大學西閘入口。

Graduate House 研究生堂

路線：入閘後隨即轉右後靠左直行，到梁詠琚樓再直去上天橋，於莊月明物理樓轉右，前往明華綜合大樓後轉右，直行到底後轉左上斜坡，位於大學道之落客區下車。



Simon Lee Hall 李國賢堂

路線：入閘後隨即轉右後靠左直行，到梁詠琚樓再直去上天橋，於莊月明物理樓轉右，前往明華綜合大樓後轉右，直行到底後轉右下斜坡，於黃克競樓下車。



Swire Hall 太古堂

路線：入閘後隨即轉右後靠左，到鈕魯詩樓再直去，至梁詠琚樓前的天橋口轉左，在太古樓停車場停下。



St. John's College 聖約翰學院

Address: 82 Pokfulam Road 薄扶林道 82 號

Go on Pokfulam Road in the direction to Queen Mary Hospital. Stay on the left side of the road after passing the Pokfield Road bus terminal for another 30 meters, turn left at the car park entrance of the College (will go pass the main entrance of the College on the way; opposite to the Flora Ho Sports Centre). Go straight up and stop at the car park.

路線：請沿薄扶林道往瑪麗醫院方向，過了蒲飛路巴士總站，靠左向前行三十米左右，在學院車場路口左轉（沿路經過學院大門，位於何世光夫人體育中心對面），直上停車場。



University Hall 大學堂

Address: 144 Pokfulam Road 薄扶林道 144 號

Go on Pokfulam Road in the direction to Aberdeen. Turn left at the first corner after the second traffic light beyond Queen Mary Hospital (At this corner, there is a sign showing 142-144, and on the left there is pay-phone booth). Go straight up. Turn right at the security kiosk. University Hall is the light green castle in front of you.

路線：請沿薄扶林道往香港仔方向，過了瑪麗醫院第二個燈位後第一個路口左轉，（該路口有 142 及 144 號門牌，左邊有一個電話亭）沿路直上，見保安亭右轉，大學堂停車場停下。



Lee Hysan Hall 利希慎堂 / R.C. Lee Hall 利銘澤堂 / Wei Lun Hall 偉倫堂 /
Student Flats 學生寓所

Address: 6 Sassoon Road, Pokfulam Road 薄扶林沙宣道 6 號

Please go on Pokfulam Road in the direction to Queen Mary Hospital. At the traffic lights in front of the hospital, turn right down to Sassoon Road and immediately right turn to the access road leading to the student halls.

路線：請沿薄扶林道往瑪麗醫院方向行駛，至醫院前交通燈處，右轉落沙宣道，隨即於右手面第一個路口轉上學生宿舍。



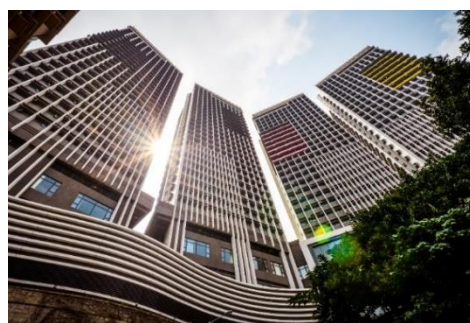
Jockey Club Student Village III 賽馬會第三學生村

(Sun Hing College 信興學院 / Chi Sun College 志新學院 / Lap-Chee College 立之學院 / New College 日新學院)

Address: 9 Lung Wah Street, Kennedy Town 堅尼地城龍華街 9 號

Please go on Connaught Road West in the direction to Kennedy Town. Continue onto Shing Sai Road. Then turn right onto Sands Street. Stay on the right lane and turn right onto Rock Hill Street. Make a left turn at the end to Smithfield Road. Then go uphill along Smithfield Road and pass Pokfield Road. After PCCW Kennedy Town Telephone Exchange, make a right turn onto Lung Wah Street and the HKU Residential Colleges is on your left in front of the Kwun Lung Lau.

路線：請沿干諾道西向西行到城西道，沿城西道左轉入山市街，靠右行駛，直行到尾轉入石山街，繼續走到尾左轉入士美菲路，沿士美菲路往上走經過蒲飛路路口，在電訊盈科堅尼地城電話機房後的第一個路口轉右入龍華街繼續駛往觀龍樓方向，香港大學的住宿學院在左邊。第三學生村有四幢住宿學院：信興學院、志新學院、立之學院及日新學院。



Jockey Club Student Village II 賽馬會第二舍堂村

(Morrison Hall 馬禮遜堂 / Suen Chi Sun Hall 孫志新堂 / Lee Shau Kee Hall 李兆基堂)

Address: 109 Pokfulam Road 薄扶林道 109 號

Please go on Pokfulam Road in direction to Queen Mary Hospital. Turn left at the first traffic light following Fulham Garden (located at 84 Pokfulam Road). Make a U turn at the parking meters outside a park. Turn right at the traffic light and keep on left lane in direction to Central. Turn left at the private road beyond the Flora Ho Sports Centre but before Pokfield Road. The halls are in front of the roundabout.

請沿薄扶林道往瑪麗醫院方向行駛，過了富林花園（位於薄扶林道 84 號）第一個燈位左轉入公園小路，在公園外咪標位回轉出小路，在路口燈位轉右向中環方向靠左線行駛，經過何世光夫人體育中心，並於蒲飛路口前左轉入私家路直達宿（私家路入口處有一個大黑色匾牌）。



Jockey Club Student Village I 賽馬會第一舍堂村 (Lady Ho Tung Hall 何東夫人紀念堂 / Starr Hall 施德堂 / Ricci Hall 利瑪竇宿舍)

Address: 91 Pokfulam Road 薄扶林道 91 號

Please go on the Pokfulam Road in the direction to Aberdeen. U-turn at Pokfield Road bus terminal and turn in the direction to the Belcher's. Turn left soon after passing the Pokfulam Electricity Zone Substation and into the HKU Halls area. Turn right and into the HKU Jockey Club Student Village I.

路線：請沿薄扶林道往香港仔方向行駛，到浦飛路巴士總站回轉，向寶翠園方向行駛，在寶翠園前的學生宿舍轉入，再轉右，駛入香港大學賽馬會第一舍堂村。（請留意舍堂村入口在薄扶林分區電力站前。）



Pokfield Road Residences 蒲飛路學生宿舍

Address: 13 Pokfield Road 蒲飛路 13 號

Starting from Sai Ying Pun, stay on the left lane when going on Pokfulam Road in direction to Queen Mary Hospital. Make a right turn to Pokfield Road at the traffic lights after Sinopec Gasoline Station (next to Pokfield Road Bus Terminus). Go downslope along Pokfield Road and the Residences are at the first left turn.

路線：請從西營盤沿薄扶林道往瑪麗醫院方向靠左線行駛，經過中石化油站（蒲飛路巴士總站旁）後的交通燈位轉右入蒲飛路，沿蒲飛路往下走左邊第一個路口直達宿舍。



Ching Lin Terrace Residence 青蓮臺宿舍

Address: 10 Ching Lin Terrace, Sai Wan 西環青蓮臺 10 號 (Drop-off point: Junction of Sands Street and Rock Hill Street, Kennedy Town 堅尼地城山市街、石山道交界)

Please go on Connaught Road West in the direction to Kennedy Town. Continue onto Shing Sai Road. Then turn right onto Sands Street. Stay on the left lane and stop in front of the elevator once arrive Rock Hill Street. You need to get off here, take the elevator to go up and then walk up to Ching Lin Terrace Residence for about 5-10 minutes with around 60 steps of staircase.

路線：請沿干諾道西向西行到城西道，沿城西道左轉入山市街，靠左行駛，直行到石山街口的升降機前停車。然後乘坐電梯往上，沿扶手電梯，不遠處左邊有長樓梯，步行至梯級頂，直行至小路盡頭。



Annex II – HKU Residences Contact Information

| Name | Telephone No. | Website |
|---|----------------------|---|
| Ching Lin Terrace Residence | (852) 3917 0133 | http://wp2.cedars.hku.hk/nonhall/clt/ |
| Graduate House | (852) 3917 1810 | http://www.gradhse.hku.hk |
| Jockey Club Student Village III (Residential Colleges) | (852) 3917 1419 | http://www.jockeyv3.hku.hk/ |
| Lady Ho Tung Hall | (852) 3910 2132 | http://www.hotung.hku.hk |
| Lee Hysan Hall | (852) 2986 5110 | http://www.leehysan.hku.hk |
| Lee Chau Kee Hall | (852) 3604 2024 | http://www.lskhall.hku.hk/ |
| Morrison Hall | (852) 3604 2014 | http://www.morrison.hku.hk |
| Pokfield Road Residences | (852) 2816 2845 | http://wp2.cedars.hku.hk/nonhall/prr/ |
| R.C. Lee Hall | (852) 2986 5250 | http://www.rclhall.hku.hk |
| Ricci Hall | (852) 2546 9201 | http://www.ricci.hku.hk |
| Simon K.Y. Lee Hall | (852) 3917 0300 | http://www.skylee.hku.hk/ |
| St John's College | (852) 2817 7102 | http://www.hku.hk/stjohns |
| Student Flats | (852) 3917 7543 | http://wp2.cedars.hku.hk/nonhall/sf/ |
| Suen Chi Sun Hall | (852) 3604 2034 | http://www.scsch.hku.hk |
| Starr Hall | (852) 3910 2127 | http://www.starr.hku.hk |
| Swire Hall | (852) 3917 0320 | http://www.swire.hku.hk |
| University Hall | (852) 2595 0966 | http://www.hku.hk/uhall |
| Wei Lun Hall | (852) 2986 5300 | http://www.weilun.hku.hk |